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# AI for Machines and Business

Alpbacher Technologieggespräche 2017  
Upper Austria Breakout Session

2<sup>nd</sup> Machine Age: Lernende Maschinen – Autonome Maschinen

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Freitag, 25. August 2017 | Alpbach AT





**CALIFORNIA REPUBLIC**

***Greetings from Silicon Valley***  
***(and the Republic of California)***

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**Thank You.**

# AI UND Data

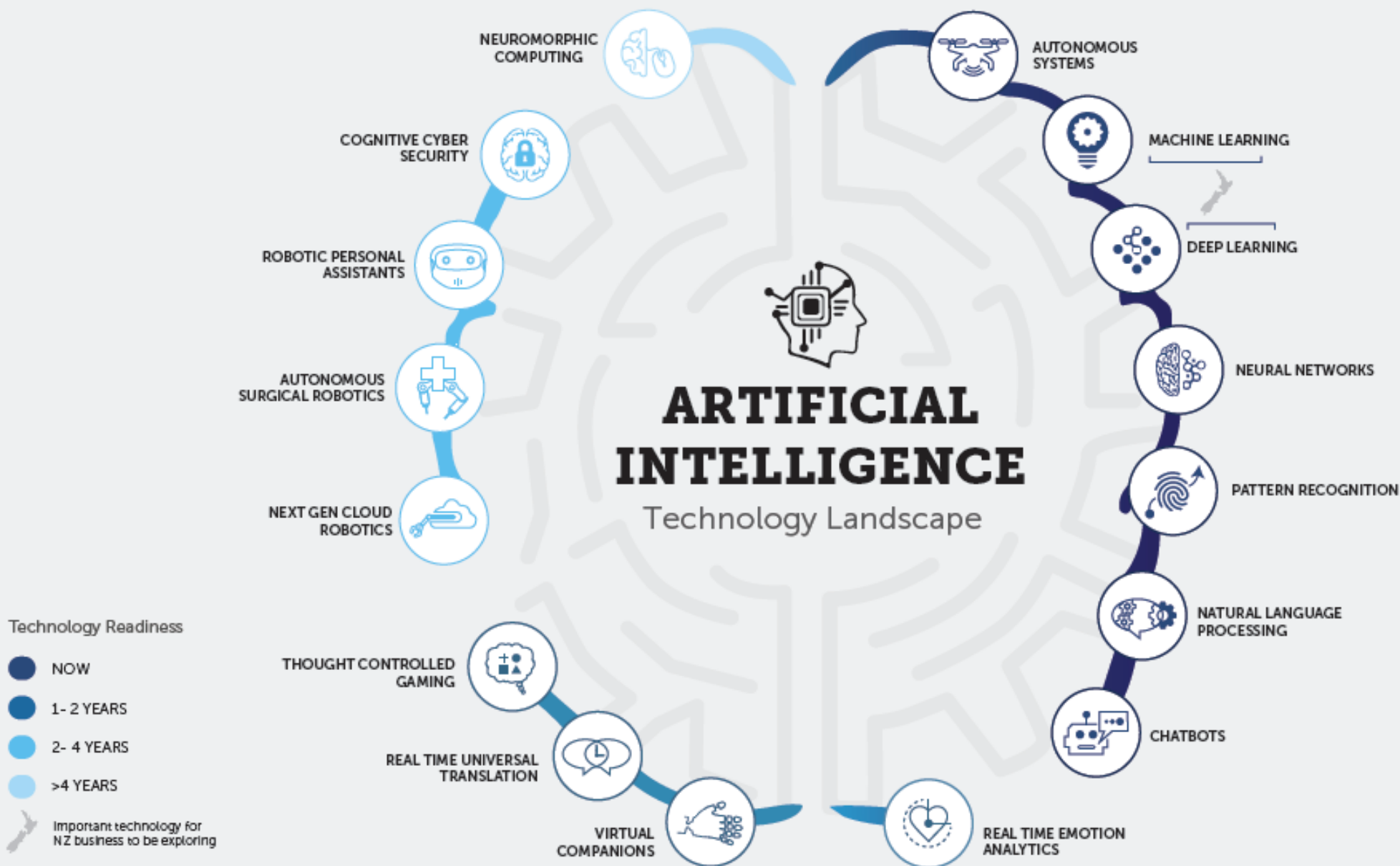
# WIZARDS UND FABRIKEN

What are Today's  
Major AI- & Data-Driven  
Opportunities & Strengths for  
Upper Austria  
to Become a Leading Region  
for Artificial Intelligence in Europe ??

What are Today's  
Major Limiting Factors  
for Many European Regions  
To Become Leading Global Centers  
for Artificial Intelligence  
Research & Industry ??

**Global Trends in  
Incorporating AI Technologies  
in Industry and Society**





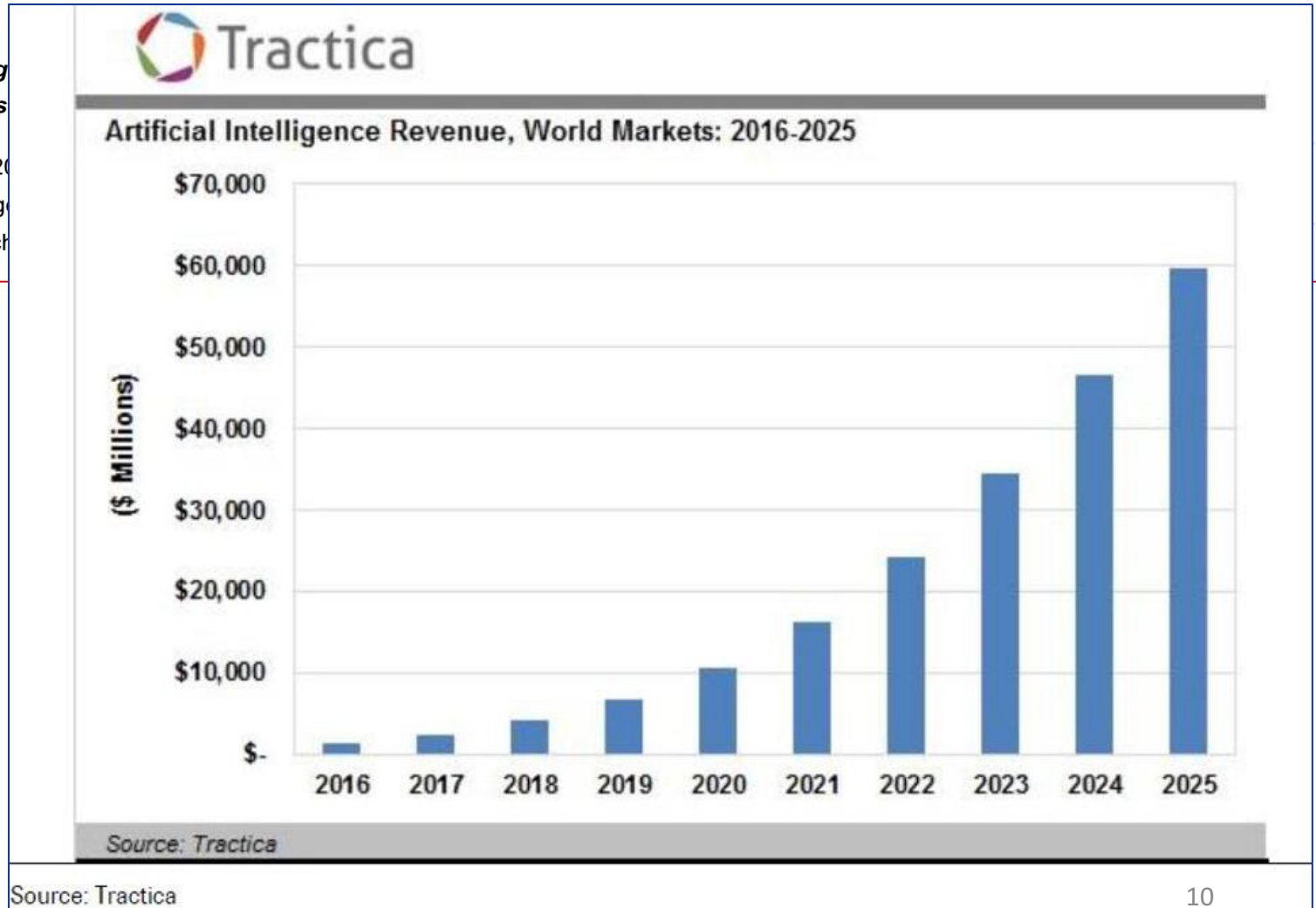
SOURCES:  
 Frost & Sullivan 'Artificial Intelligence - R&D and Applications Road Map' (Dec 2016), Harvard Business Review - The competitive landscape for Machine Intelligence (Nov 2016), Shivan Zills and James Chan 'The State of Machine Intelligence, 2016' (2016), Stanford University 'Artificial Intelligence and Life in 2030' (2016), [https://en.wikipedia.org/wiki/Artificial\\_intelligence](https://en.wikipedia.org/wiki/Artificial_intelligence) (2017)

# AI to drive GDP gains of \$15.7 trillion with productivity, personalisation improvements



- Global GDP will be 14% higher in 2025
- Productivity improvements

Global GDP will be 14% higher in 2025, adding \$15.7 trillion. This makes it the biggest economy according to new research.





# 60+ STARTUPS USING DEEP LEARNING

## CORE AI: COMPUTER VISION



## CORE AI: OTHER



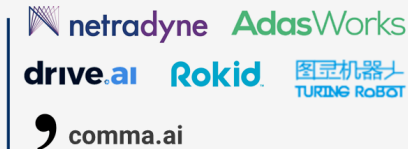
## BI, SALES & CRM



## CORE AI: VOICE INTERFACE



## ROBOTICS & AUTO



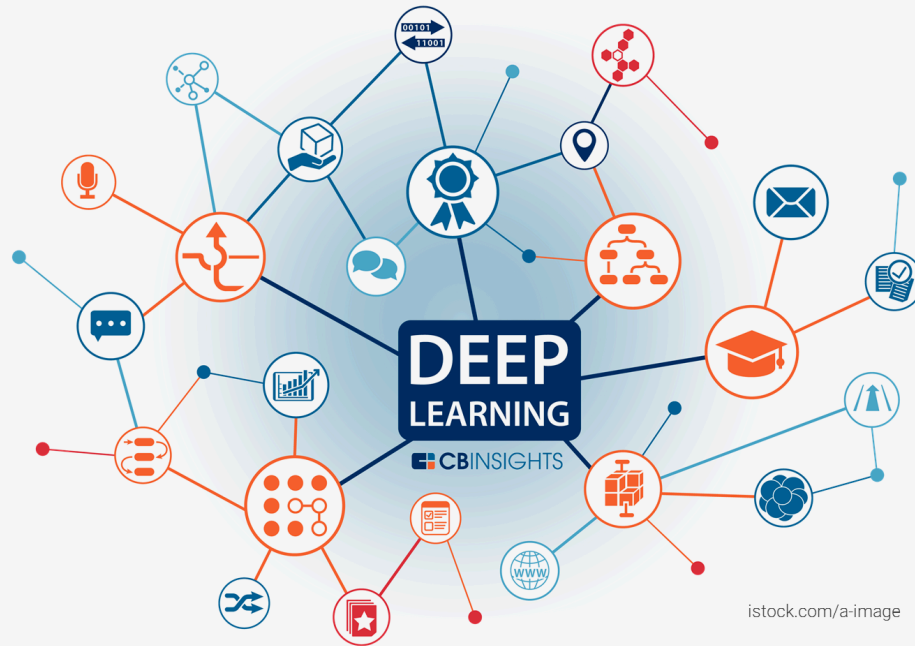
## HEALTHCARE



## SECURITY



## OTHER



istock.com/a-image

## E-COMMERCE



## ACQUIRED

(2014-2016YTD)



# Sizing the prize – Which regions gain the most from AI?

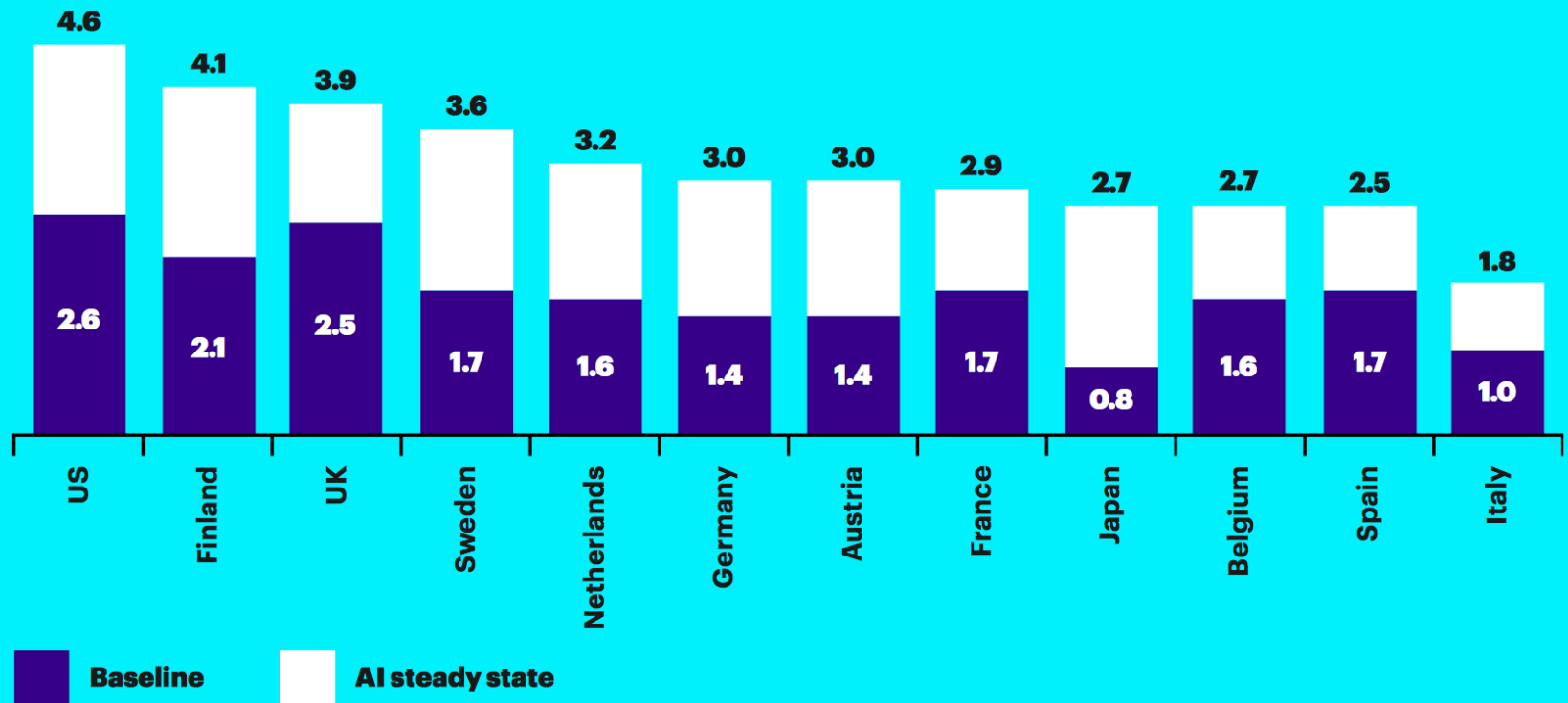


[www.pwc.com/ai](http://www.pwc.com/ai)  
#AIrevolution

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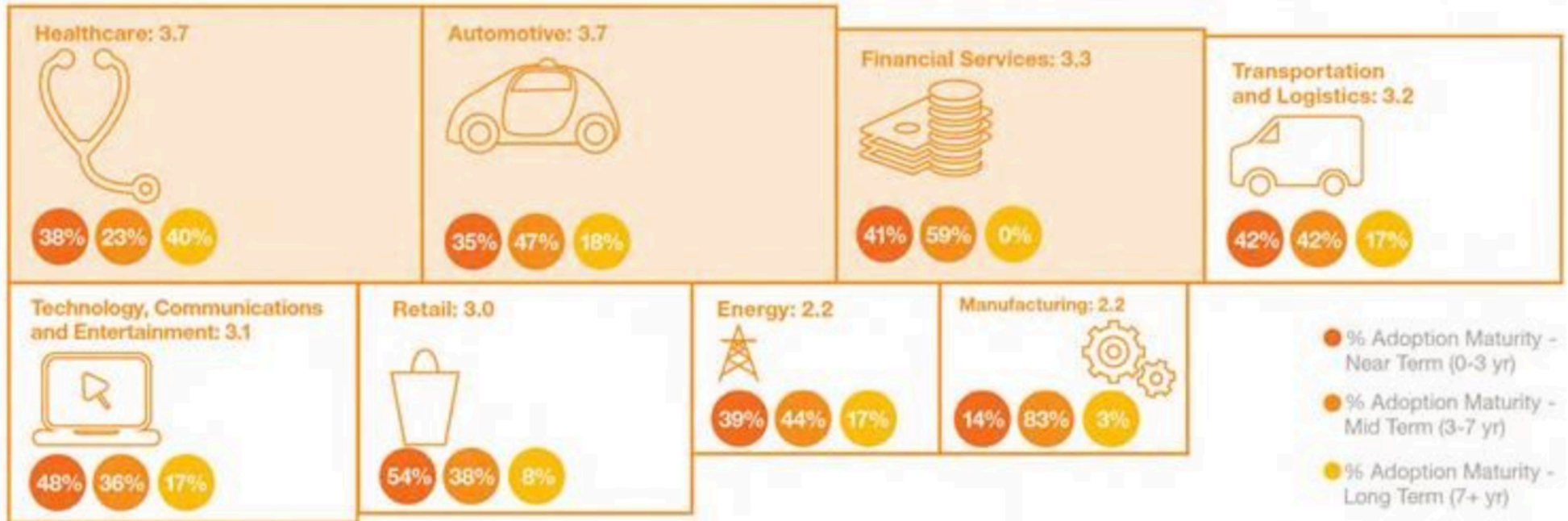
## Figure 2. The economic impact of AI on countries: Our modeling shows that AI has the potential to double growth rates in the 12 countries that we analyzed.

Annual growth rates by 2035 of gross value added (a close approximation of GDP)



Source: Accenture and Frontier Economics

# Sizing the prize – What's the potential for AI to impact your sector?



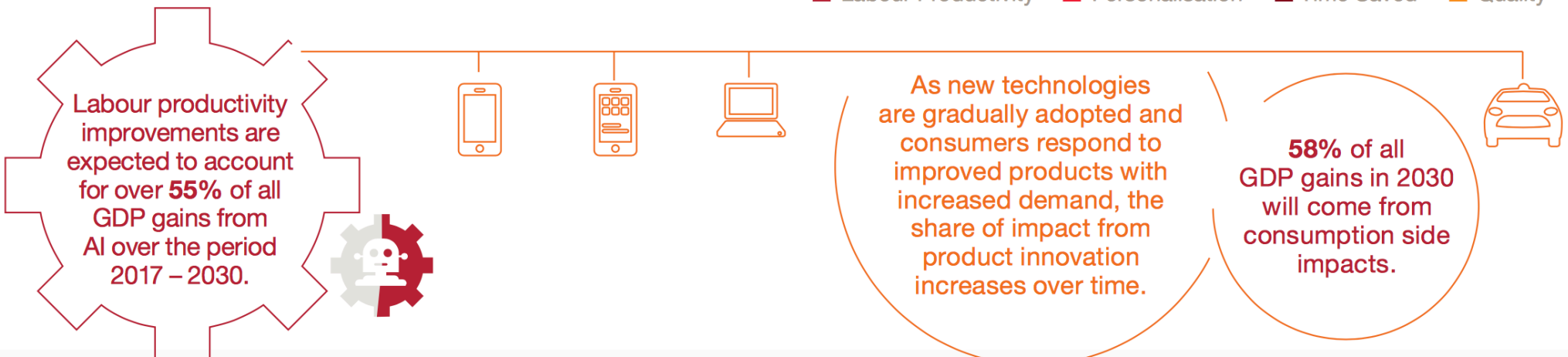
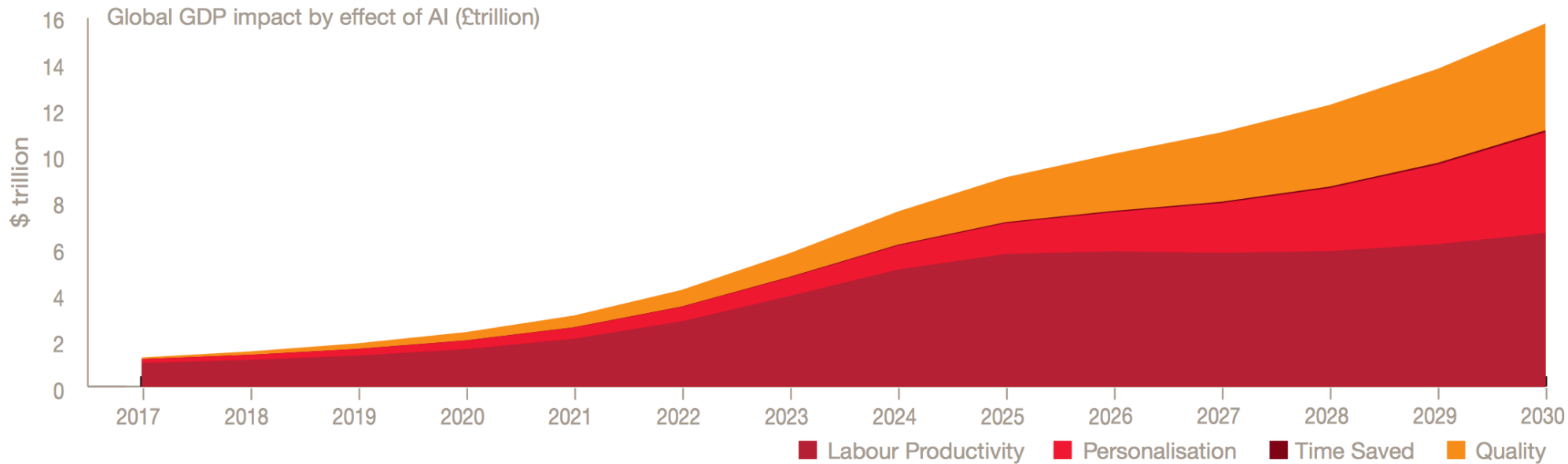
Scores based on PwC's AI Impact Index evaluation. Potential scores range from 1-5, with 5 indicating the highest potential impact due to AI, and 1 being the lowest.

[www.pwc.com/ai](http://www.pwc.com/ai)  
#AIrevolution

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**Figure 1: Where will the value gains come from with AI?**



Source: PwC analysis

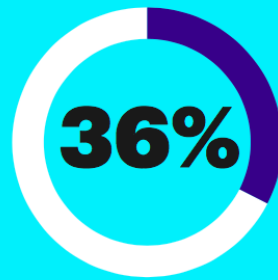
### Figure 3. Labor productivity in an AI world: AI promises to significantly boost the productivity of labor in developed economies.

Percentage difference between the baseline in 2035 and AI steady state in 2035.

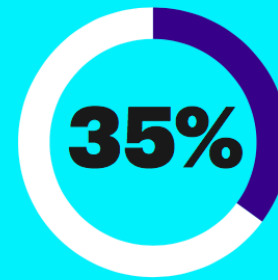
Source: Accenture and Frontier Economics



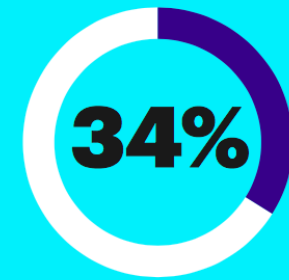
Sweden



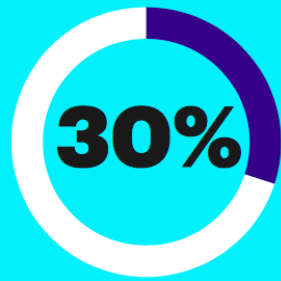
Finland



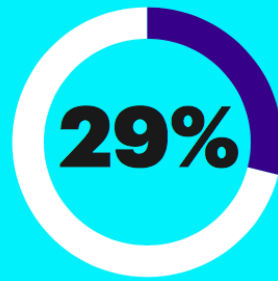
US



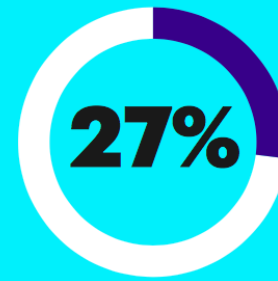
Japan



Austria



Germany



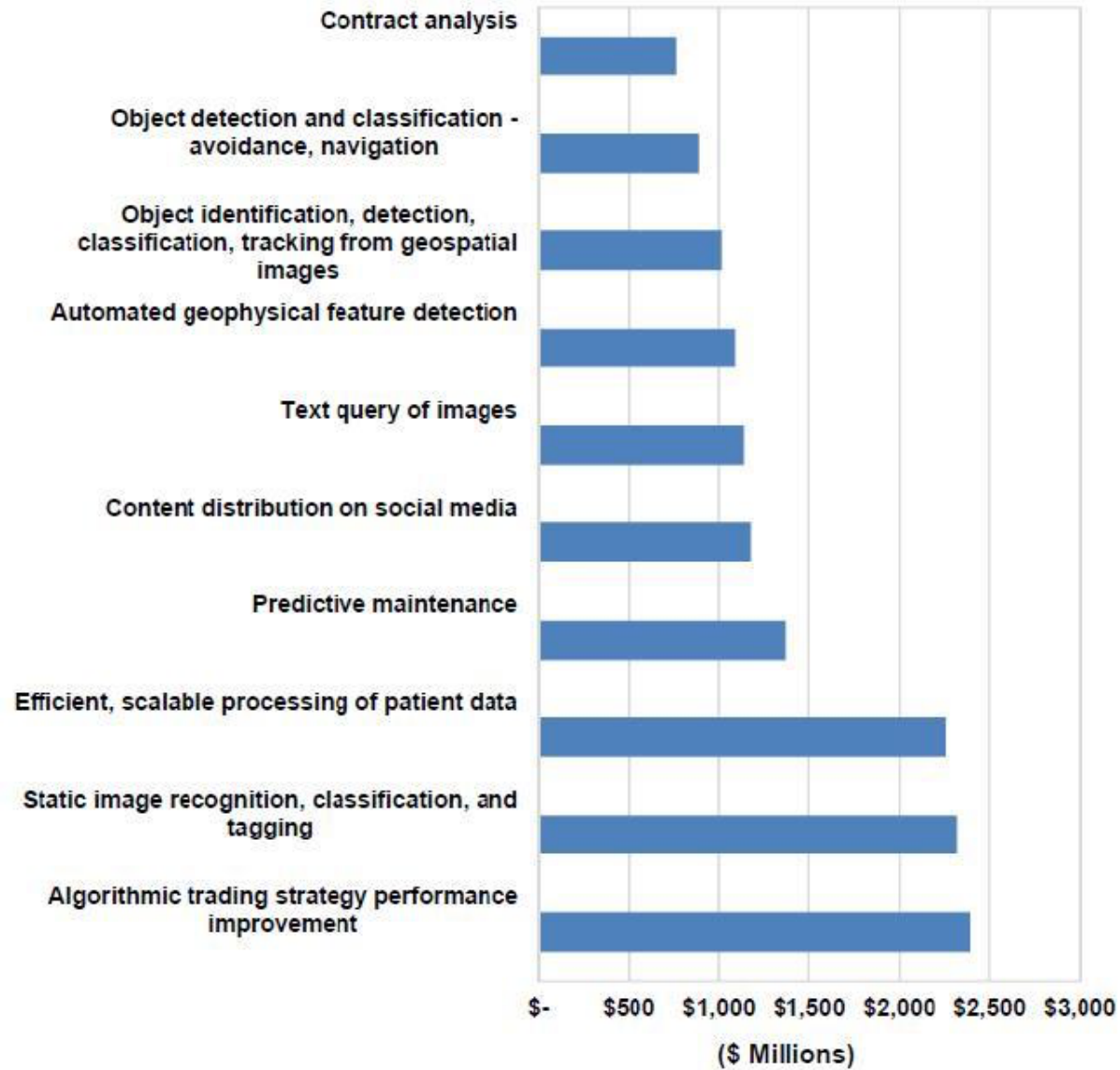
Netherlands



UK



*Artificial Intelligence Revenue, Top 10 Use Cases, World Markets: 2025*

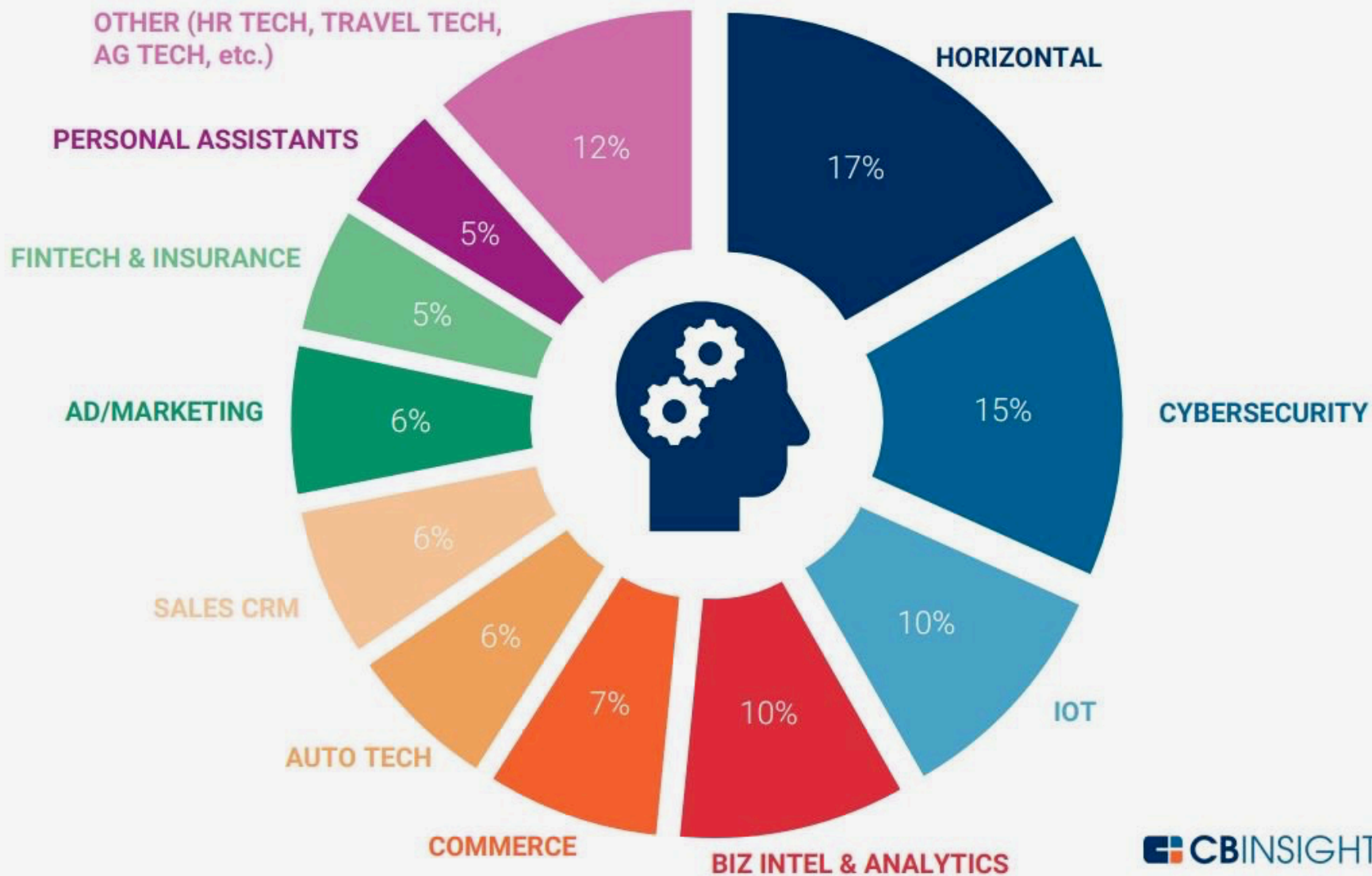




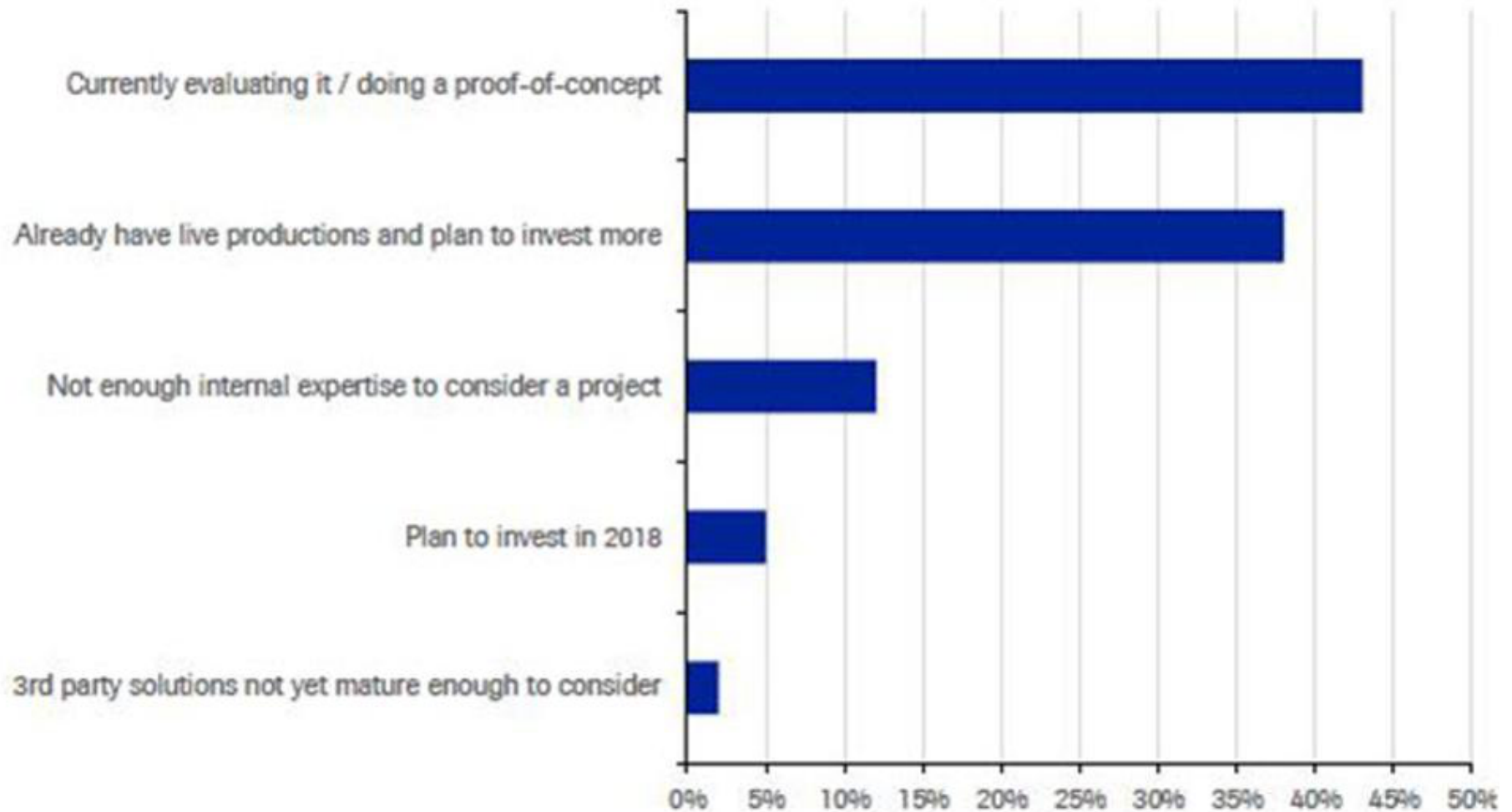
# CVC DEAL SHARE INTO ARTIFICIAL INTELLIGENCE SUB-SECTORS

2012 – 2017 (H1'17)

OTHER (HR TECH, TRAVEL TECH, AG TECH, etc.)



# How would you characterize your company's readiness for machine learning and artificial intelligence projects?



Lessons from  
Facebook Applied Machine Learning Group  
for Upper Austria



# Applied Machine Learning

## Applying machine learning science to Facebook products

Machine learning is essential to Facebook. It helps people discover new content and connect with the stories they care the most about. Our applied machine learning researchers and engineers develop machine learning algorithms that rank feeds, ads and search results, and create new text understanding algorithms that keep spam and misleading content at bay. New computer vision algorithms can “read” images and videos to the blind and display over 2 billion translated stories every day, speech recognition systems automatically caption the videos that play in your news feed, and we create new magical visual experiences such as turning panorama photos into fully interactive 360 photos.

**Established 2010**





**At Home in Silicon Valley  
Living 100m from Facebook HQ**

25 Aug 2017

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# How

## Joaquin Candela, Head - AML Group, built an 'AI factory' inside Facebook

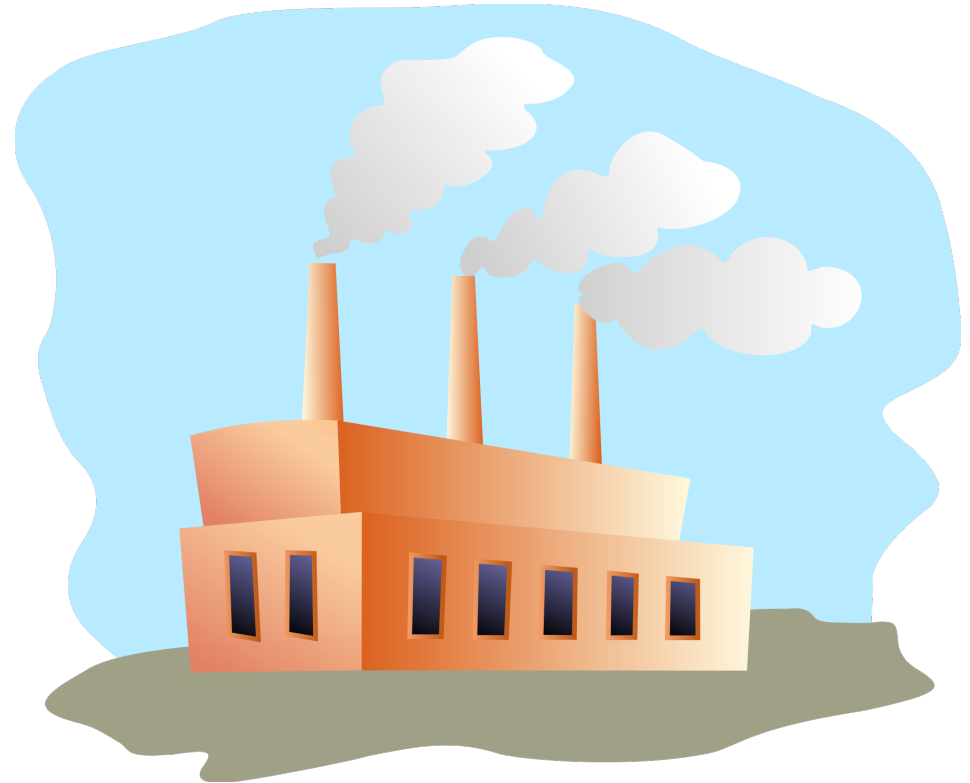


# Scaling AI/ML/DL Across the Upper Austria Industry & Business Ecosystem

## Lessons from Facebook



**AI 'Wizards'**  
**(Not Scalable)**



**AI 'Factory'**  
**(Scalable)**



## **ON ‘WIZARDS’:**

**“Computer scientists, especially academic-minded ones, are rewarded for inventing new algorithms or improving existing ones.**

**A better statistical model is the goal.  
Getting cited in a journal is validation.  
Wowing your peers gives you cred.”**

**“I am concerned about the ‘If you build it, they will come’ phenomenon.”**



**‘Just creating bits of artificial intelligence in the hope that people will see the value and adopt it doesn’t work.’**

**Figure out the impact on the business first.**

**Know what you're solving for.**

**Know what business challenge you need to address.**

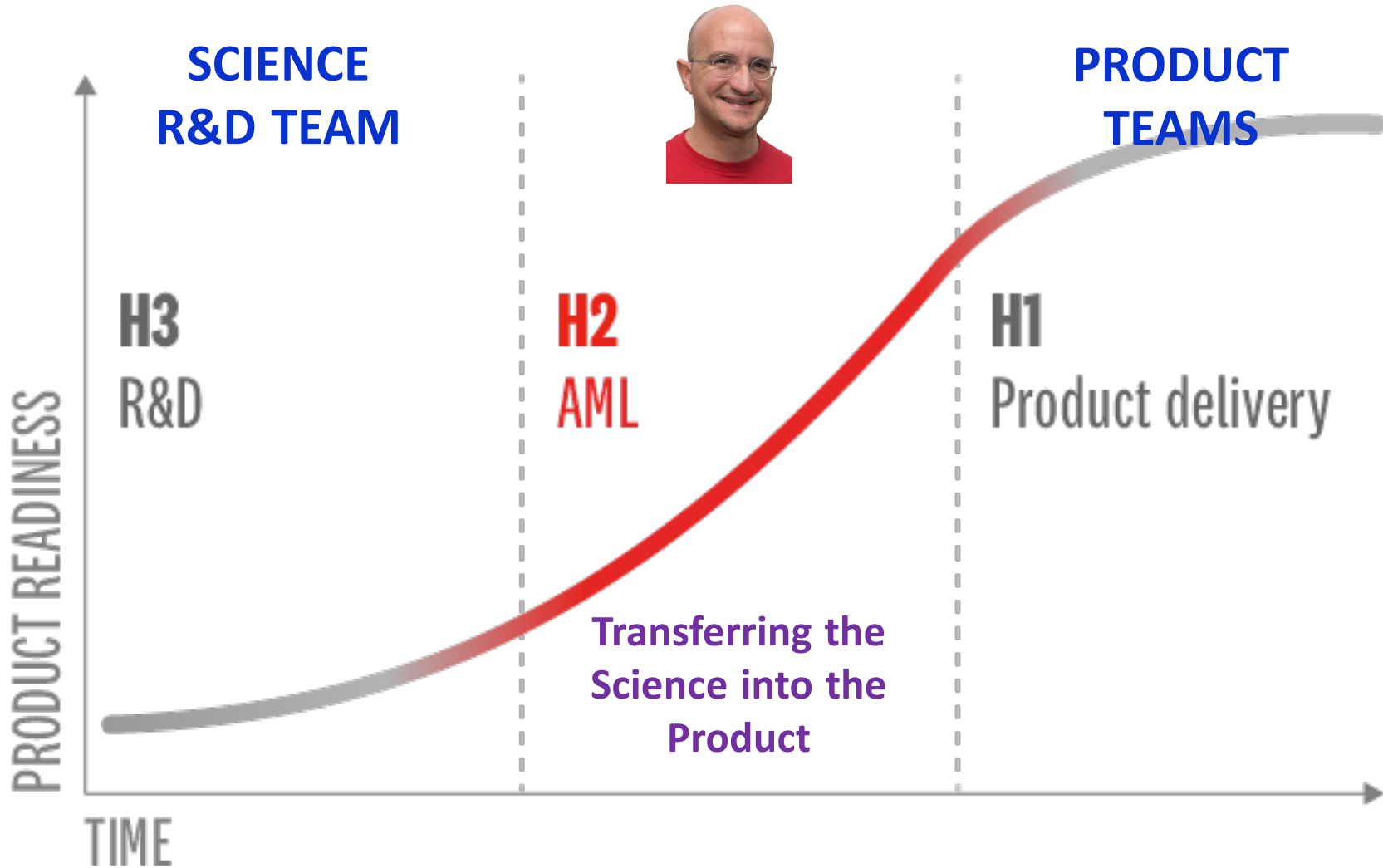
# How Candela built his AI factory inside Facebook...

*“The key, Candela says, was figuring out where on the product development path AI fits.”*

By 2015 ... Candela was still worried about the “build it and they will come” phenomenon, so he focused less on how his team would be structured and more on ***how the group would connect to the rest of Facebook.***

“You build a factory that makes amazing widgets, and you forget to design the loading docks into your factory?” He laughs. “Well, enjoy your widgets.”

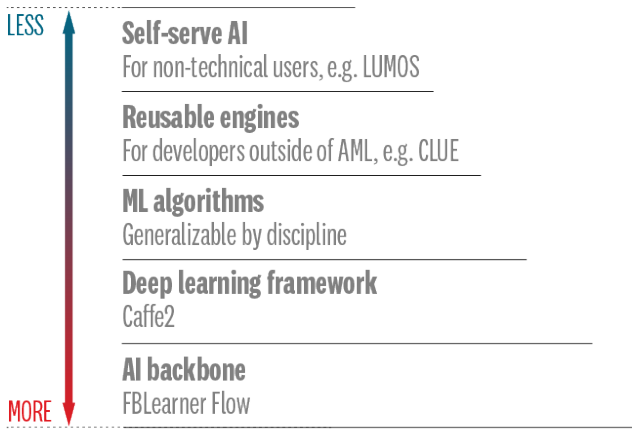
# Where AI Fits In at Facebook



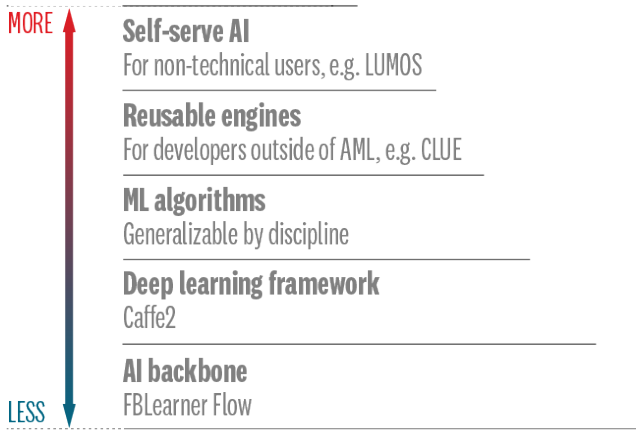
# THE AI FACTORY

## Building Multiple Channels for Scaling AI Into the Product Groups

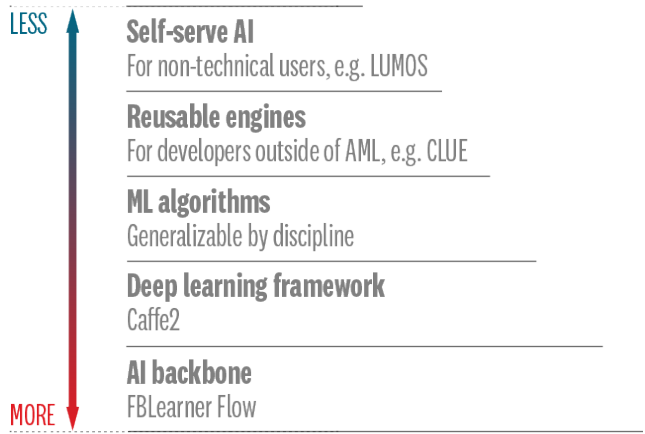
### AI/ML expertise required



### Ease of use



### Ability to build and customize AI



SOURCE FACEBOOK

© HBR.ORG

**Candela's team ...**

**“... a factory of specialists who translate others' science for others' products - and fail half the time.”**



**Focus on the Data !!**

## Joaquin Candela, Head of AML:

“To get more value, I can do three things,” he says. “I can **improve the algorithm** itself, make it more sophisticated. I can **throw more and better data** at the algorithm so that the existing code produces better results. And I can change the **speed of experimentation** to get more results faster.

*“We focused on data and speed, not on a better algorithm.”*

*“... for a company, a good algorithm that improves the business is more valuable than vanguard statistical models.”*



**“I’m not saying don’t work on the algorithm at all.**

**I’m saying that focusing on giving it more data and better data, and then experimenting faster, makes a lot more sense.”**

**‘It requires a shift in thinking to get those engineers to focus on business impact before optimal statistical model.**

**Candela thinks many companies are making the mistake of structuring their efforts around building the best algorithms, or hiring developers who claim to have the best algorithms, because that’s how many AI developers think.’**

So rather than defining success as building the best natural language processing algorithm, he defines it as deploying one that will help users find a restaurant when they ask their friends, “Where can I get a good bite around here?”

## IT'S ALL ABOUT THE DATA !!

**Candela :: '[In some cases] You don't need machine learning. You need to build a data science team that helps you think through a problem and apply the human litmus test. Sit with them.'**

## IT'S ALL ABOUT THE DATA !!

**'Look at your data...**

**If you can't tell what's going on, if you don't have any intuition, if you can't build a very simple, rule-based system — like, *Hey, if a person is younger than 20 and living in this geography, then do this thing* — if you can't do that, then I'm extremely nervous even talking about throwing AI at your problem.'**



# What OÖ Companies Need to Put In Place In Order To Be Ready for AI/ML/DL

## THE DATA SCIENCE HIERARCHY OF NEEDS

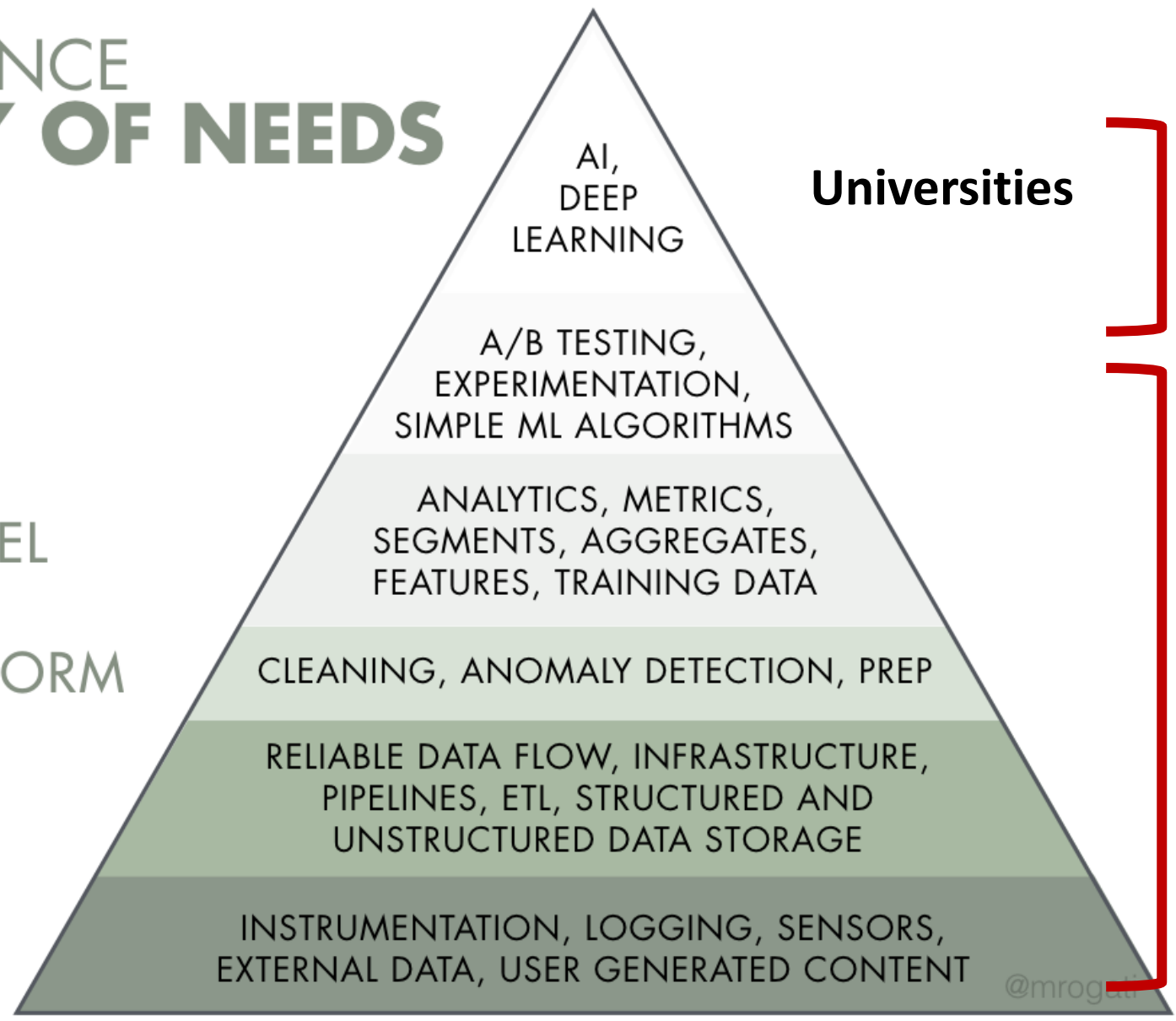
LEARN/OPTIMIZE

AGGREGATE/LABEL

EXPLORE/TRANSFORM

MOVE/STORE

COLLECT



# Upper Austria Needs to Bring 'Data' Explicitly into the AI Discussion and Strategy

# Key Company Competencies:

Chief Data Officer  
Data Management  
Data Handling Processes  
Data Generation & Cleaning  
Data Storage  
Data Ownership & Legal  
Data Culture in Enterprises

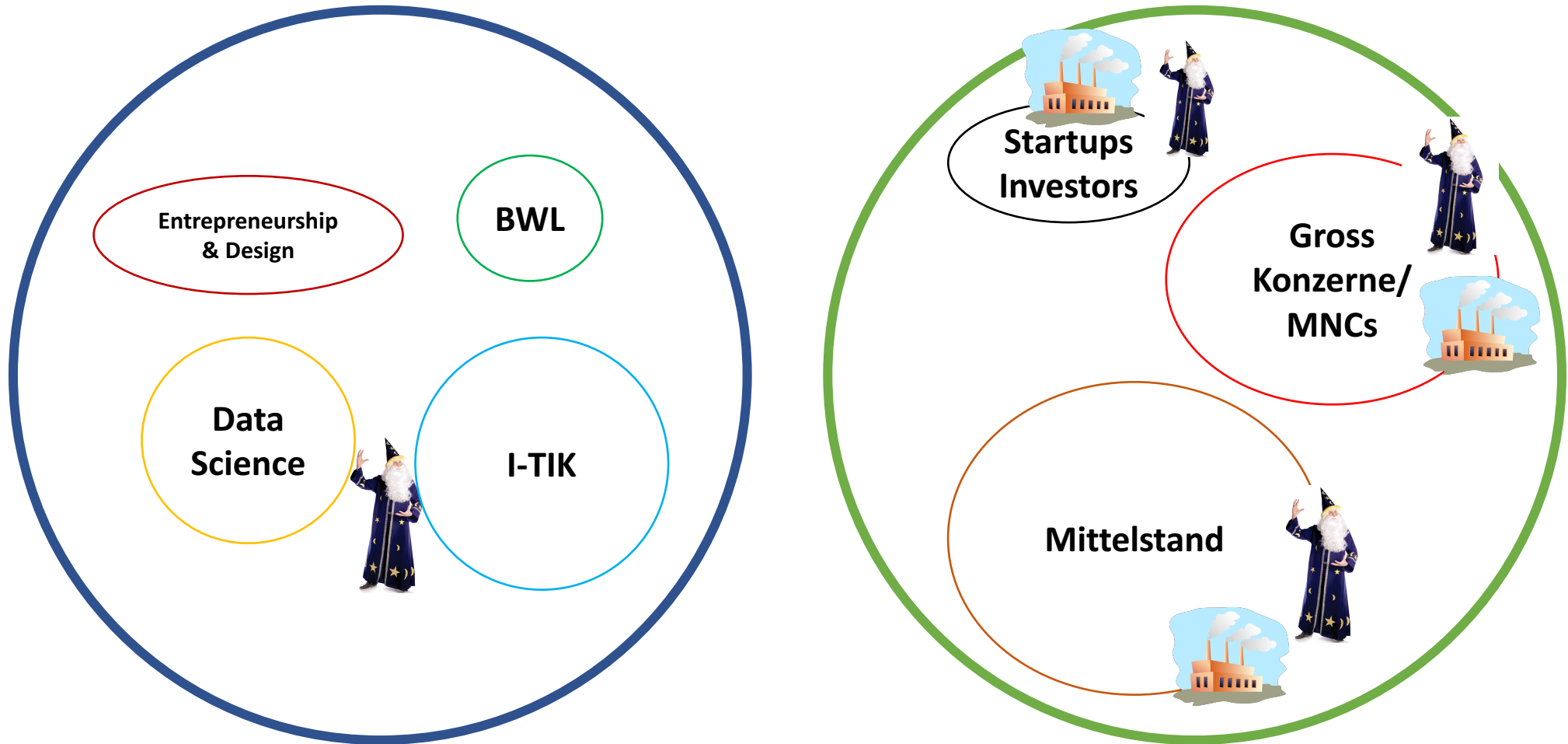
# Key Academic Groups:

Informatik (Computer Science)  
Datenwissenschaften (DS)  
Management & Business  
Entrepreneurship & Design

AI + Data

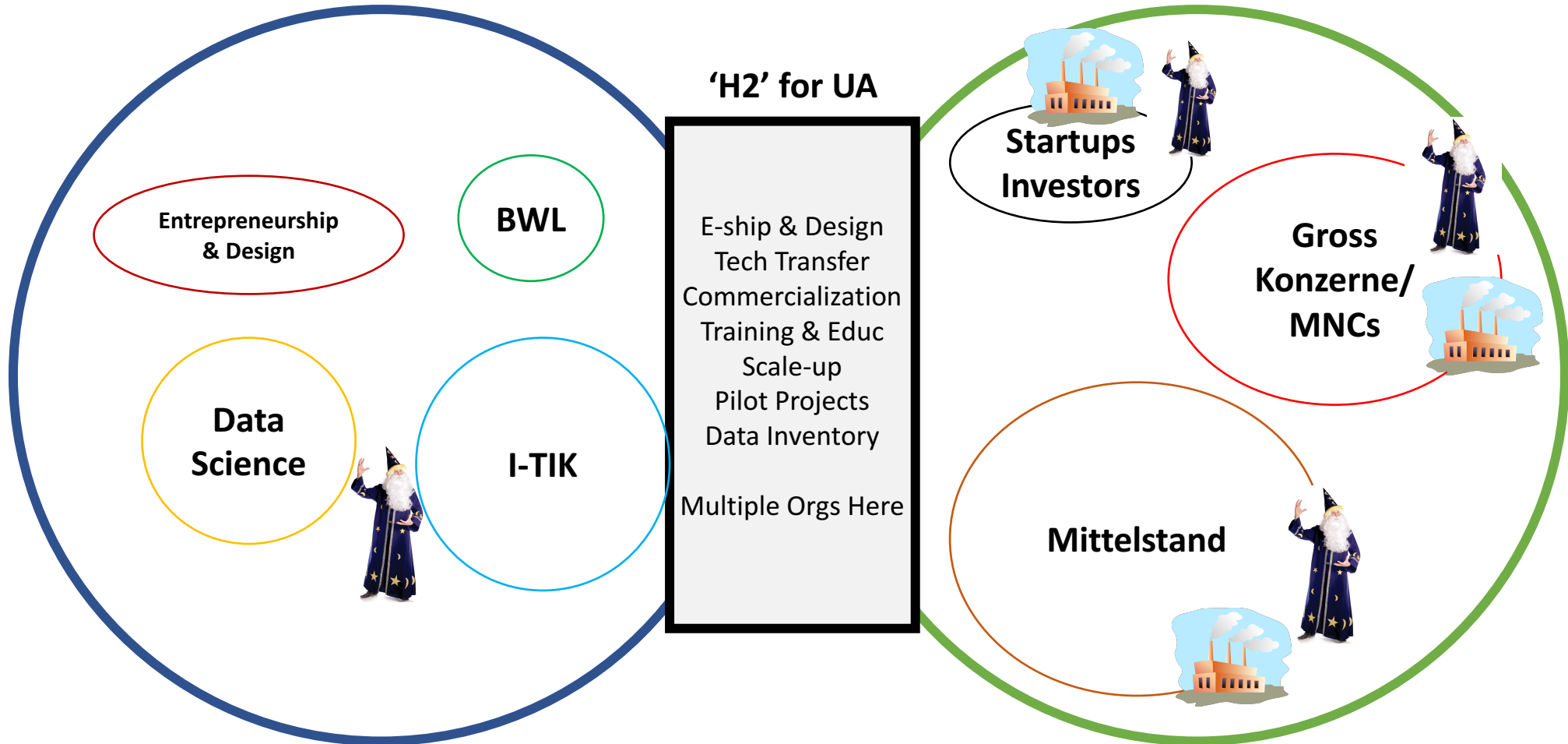
# Ecosystem, Strategy & Roadmap

# A Healthy & Mature [AI + Data] Ecosystem



*Oberösterreich :: A Region of 'AI Wizards' and 'AI Factories'*

# A Healthy & Mature [AI + Data] Ecosystem



*Oberösterreich :: A Region of 'AI Wizards' and 'AI Factories'*

# Successful Regional Growth Strategies

Also Require Attention to the

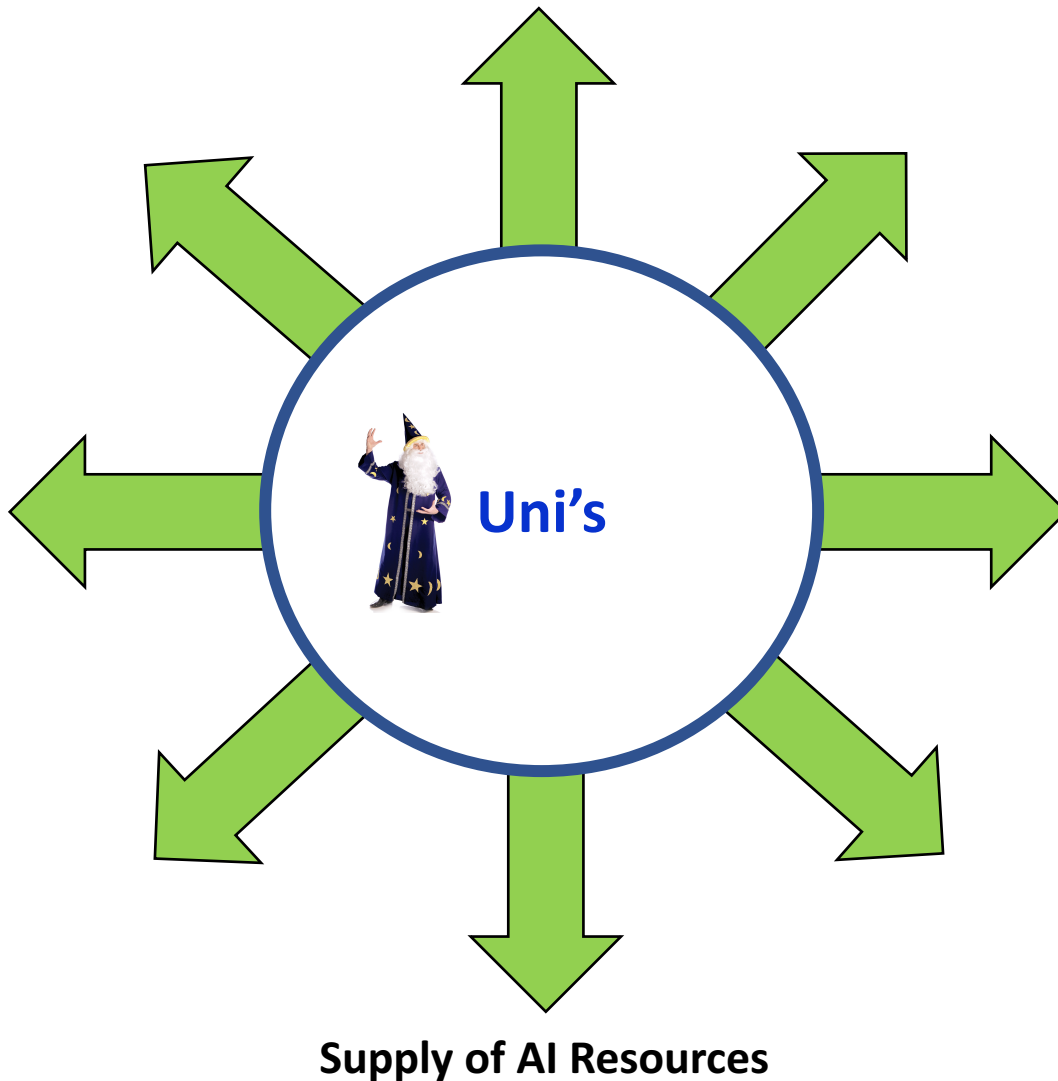
‘Demand Side’ of Innovation



# How Do We Make UA a 'Sticky Region' ??

How Do We  
Attract and Keep  
the Best Talent in OÖ ??

## Innovation 'Push' (Supply Side):



Universities that Pursue Excellence in AI/DS/CS Research Relevant to Industry Needs – and that Also Create Intellectual Property & Educate Future Entrepreneurs – Are Essential to Future AI-Driven Growth in OÖ

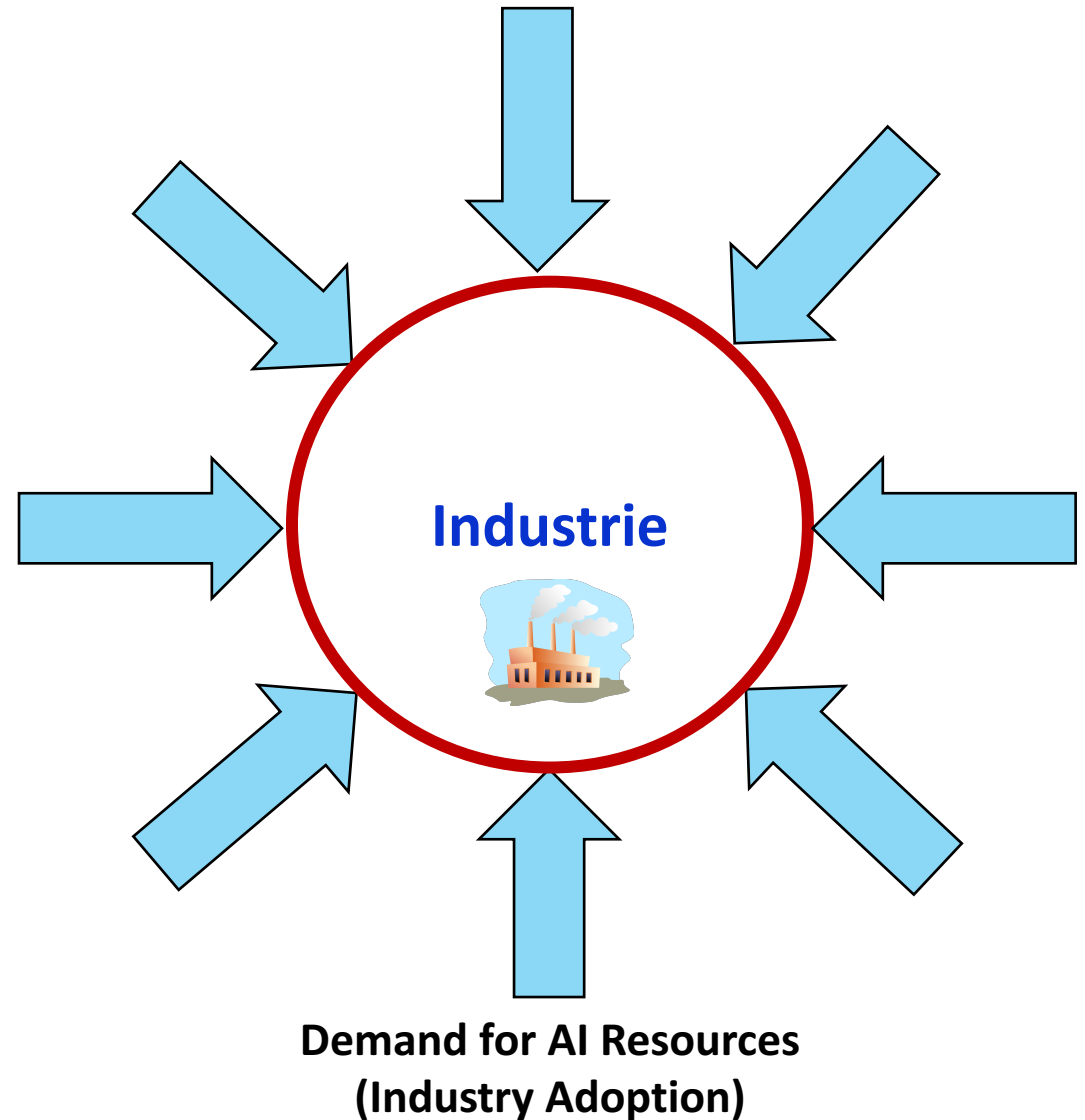
*Es Geht Aber  
Nicht Nur Um Forschung !!*

*(Its Not Just About Producing Research Results ...)*

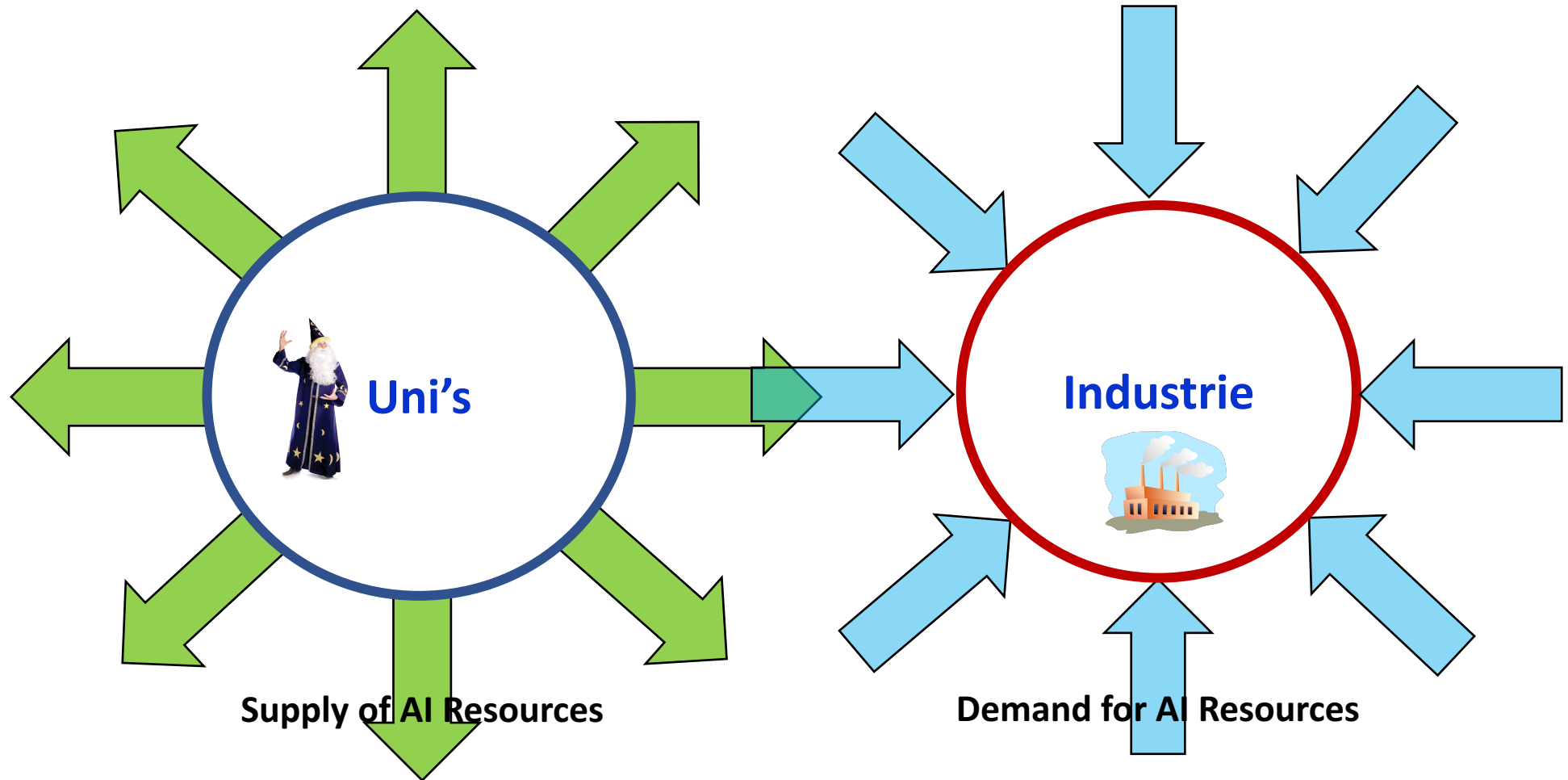
# Innovation 'Pull' (Demand Side):

AI-Based  
Growth in OÖ  
is also

Highly Dependent on  
the Speed, Breadth &  
Depth of  
Enterprise Adoption  
of AI + Data  
Technologies, Business  
Models & Culture  
in the Region



# Both of These – ‘Push’ + ‘Pull’ - Working Together, Are Necessary to Make AI a Driver of Economic Growth in UA



So, How Do We  
Attract and Keep  
the Best Talent in OÖ ??

Widespread Industry Adoption of  
AI- & Data-Derived Technologies, Products,  
Services & Business Models

– Alongside a Dynamic Innovation &  
Entrepreneurship Ecosystem in the Region –

Are Critical to  
Making OÖ ‘Sticky’ and Attractive



# Making Oberösterreich 'Sticky' Through Demand-side Strategies

- \* AI-Supported Entrepreneurship & Product Development  
*(Consumer Software, Enterprise Software, Gaming, MedTech, IoT)*
- \* Interesting Cutting Edge AI-based Projects at Local Companies  
*(System Diagnostics, Process Efficiency, Customization, usw usf)*
  - \* Availability of Interesting Heterogeneous Datasets from Industry & Public Sector  
*(that can be used in theoretical & applied research projects)*
- \* A Community of Enterprises and Public Organizations that are 'Data-positive' and Innovative  
*(are open to sharing datasets with external parties in structured collaborations, are adopting improved data-centric business practices, policies & culture)*

Industry Adoption (or Lack Thereof) of  
Data-centric Management Mindsets,  
Practices, Processes and Culture  
Can Be THE Major Factor Limiting  
– or Enabling –  
Regional AI-Driven Economic Growth

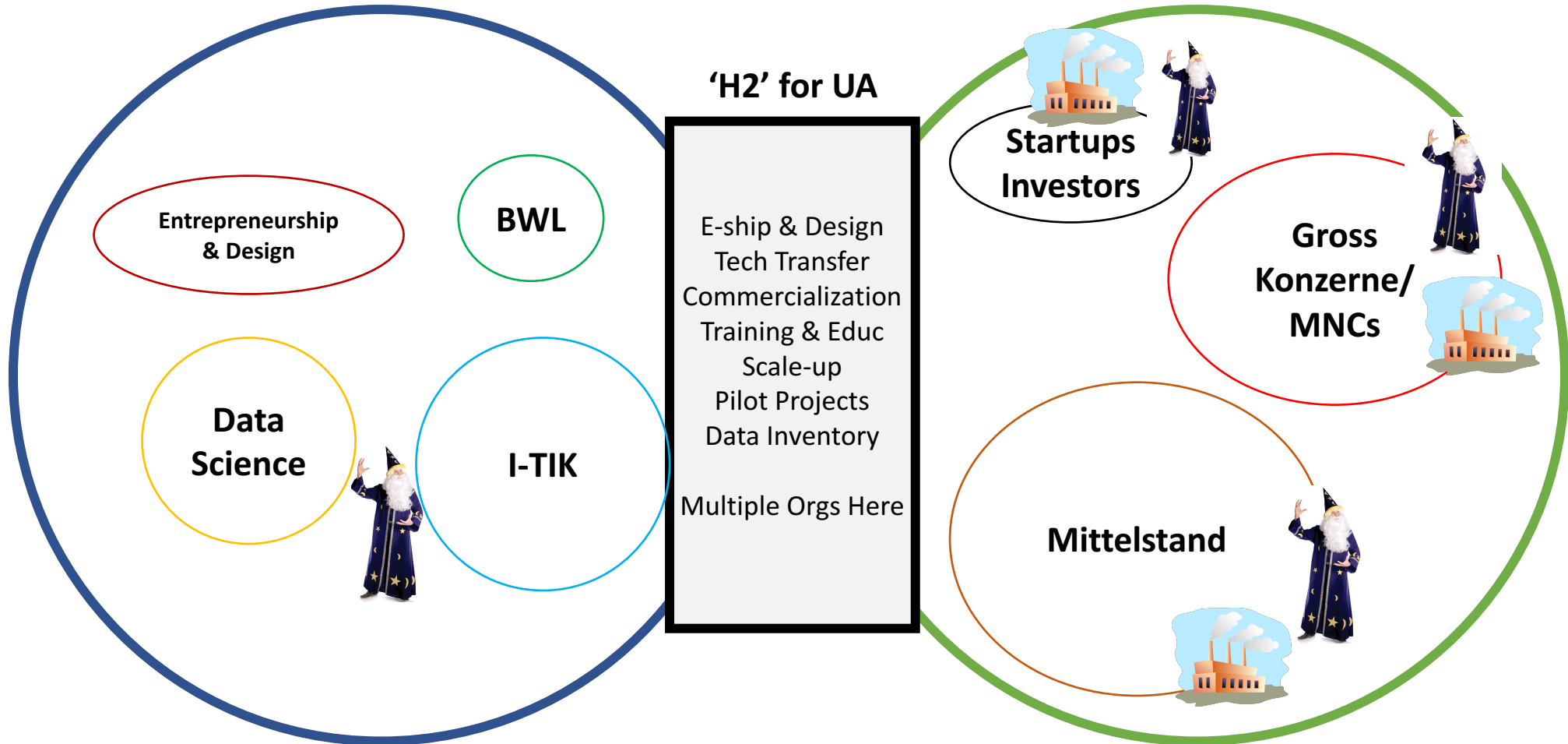
*Forschung Steht  
Am \*Anfang\* der KI-Wertkette ...*

*...und Nicht  
Am \*Ende\* der KI-Wertkette*

*Endziel:*

*Schöpfung eines nachhaltigen  
KI- und Datenökosystems  
in Oberösterreich*

# A Healthy & Mature [AI + Data] Ecosystem



*Oberösterreich :: A Region of 'AI Wizards' and 'AI Factories'*

# Build on Existing Strengths

(Produktion, Logistik, MaschinenbauKultur, Industrial Products)

AND

# Concurrently Develop Critical New Strengths

(Computer Science, Software Engineering, AI,  
Data Science, Data Management & Culture, Consumer, MedTech)

DANKE !!



# INNOVARIUM VENTURES

Working in Silicon Valley, Europe, Latin America and Washington DC

- Senior financial, technical and strategy advisory services for global technology innovation organizations
- Professional Services
  - Technology startup and growth companies
    - Interim CXO and Advisory Board roles
    - Expert guidance & decision-making at the interface between market/customers, technology and finance
    - Business development – industrial and government
    - Business plan preparation/research/review; Government Grant proposal preparation/review
    - Coaching and mentoring of CEOs and other CXO-level managers
    - Assistance with government regulatory and policy agencies
  - Angel, venture capital and private equity Investors
    - Fund strategy, team selection and market positioning
    - Due diligence: technical, financial, strategy and business models
  - Public and non-profit R&D laboratories
    - Technology transfer & partnerships; venturing and spin-out of companies; strategy and business development; grant applications
  - Research universities
    - Innovation-related models, policies and practices
    - Technology transfer and licensing; industry partnerships and relations; development and strategy; grant applications
  - National and regional government agencies
    - Innovation policy formulation, analysis and review; cluster development strategy; economic impact studies
    - Science & technology policy formulation, analysis & review: space, aviation, nanotechnology, software/AI/robotics, manufacturing
- Selected recent clients
  - US/European technology startup companies – alternative energy, robotics/AI, software, Internet, nanotech
  - Venture and private equity funds – aerospace, nanotechnology, ICT, computing, advanced materials, clean tech
  - Office of the Prime Minister, Ireland; European Commission; National Science Foundation; NASA, National Academies
- **Dr. Burton Lee PhD MBA, Managing Director**
  - Contact: [Burton.Lee@innovarium.net](mailto:Burton.Lee@innovarium.net)
  - Bio/References: [LinkedIn Profile](#)
  - Lecturer, European Entrepreneurship & Innovation, Stanford School of Engineering

